

PLEASE PRINT THIS FORM AND INCLUDE WITH YOUR RETURNED ITEM(S)
NB: This PDF form can be filled out prior to printing using Adobe Reader or Acrobat



Returns form

1 Order and contact details

| | | | |
|-------------------|--|--|----------------------|
| Order/Invoice No. | <input type="text"/> | Full name | <input type="text"/> |
| Billing address | <input type="text" value="Street/Road"/> | <input type="text" value="Town/City"/> | |
| Post code | <input type="text"/> | Country | <input type="text"/> |

Items (Continue in the "action required" box below if necessary)

| | | | | | |
|--------------|----------------------|-------|----------------------|-----|----------------------|
| Manufacturer | <input type="text"/> | Model | <input type="text"/> | QTY | <input type="text"/> |
| Manufacturer | <input type="text"/> | Model | <input type="text"/> | QTY | <input type="text"/> |
| Manufacturer | <input type="text"/> | Model | <input type="text"/> | QTY | <input type="text"/> |

2 Reason for return - Please tick relevant box(es):

| | |
|--|---|
| <input type="checkbox"/> A Item not as expected / Don't like | <input type="checkbox"/> F Does not fit me |
| <input type="checkbox"/> B Late delivery | <input type="checkbox"/> G Faulty / Defective |
| <input type="checkbox"/> C Wrong item received | <input type="checkbox"/> H Other Please give any further details here <input type="text"/> <input type="text"/> <input type="text"/> |
| <input type="checkbox"/> D Goods damaged in transit | |
| <input type="checkbox"/> E Goods not as described online | |

3 Action required

Please advise us how you would like us to proceed: e.g. exchange/refund:

Returns policy

We want you to feel confident about shopping with tredz.co.uk. You can return any unwanted items **within 30 days** for a **refund or replacement**, as long as they are unused and in their original packaging and condition. **If you want to return a bike or other large item, please contact us** (sales@tredz.co.uk) to arrange collection. All returns are evaluated before being processed. Faulty items will be accepted upto the manufacturers warranty terms. This does not affect your statutory rights.

See www.tredz.co.uk/returns.aspx for full details

Our address

(Feel free to cut this out and stick it on the packaging)

Tredz Bikes, Castell Close
Swansea Enterprise Park
Llansamlet
Swansea
SA7 9FH

