



tredz.co.uk Returns form

Order and contact details

Order ref	<input type="text"/>	Full name	<input type="text"/>
Billing address	<input type="text"/>		
Town/City	<input type="text"/>	Post code	<input type="text"/>
Phone number	<input type="text"/>	Country	<input type="text"/>

A Item not as expected / Don't like	D Goods damaged in transit	G Faulty / Defective Please give further details below
B Late delivery	E Goods not as described online	H Other Please give further details below
C Wrong item received	F Does not fit me	

Returned items

Please complete the table below so we can process your return as quickly as possible

QTY	ITEM REF (IF KNOWN)	MAKE	MODEL	SIZE/COLOUR	REFUND	EXCHANGE	REASON CODE
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	

Exchange items

If you're exchanging, please tell us which items you require

QTY	ITEM REF (IF KNOWN)	MAKE	MODEL	SIZE/COLOUR

Further details:

Returns policy

You can easily return any unwanted items within 365 days of receipt for a refund or replacement, as long as they are unused and in their original packaging (where possible). For hygiene reasons we can't accept the returns of undergarments if these items have been worn.

If you want to return a bike or other large item, please contact us (sales@tredz.co.uk) to arrange collection. All returns are inspected before being processed. Faulty items will be accepted up to the manufacturer's warranty terms. This does not affect your statutory rights.

See www.tredz.co.uk/returns for full details.

Our address

(Feel free to cut this out and stick it on the packaging)

TREDZ (RETURNS DEPARTMENT)
ST. GERARDS HOUSE
KINGSWAY
SWANSEA WEST INDUSTRIAL PARK
SWANSEA
SA5 4DL

